



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Date 29th October 2019

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/10/09.

You requested the following information, please also see our response below:

Under the Freedom of Information Act please can you provide following information related to the following postcodes. Please could that information cover the time period from June 2013 to date.

(a) RH11

(b) RH10

1, Total calls made to the emergency services

The total number of calls from June 2013 – September 2019 was 174496. Please note this relates to the total number of calls in to the Emergency Operations Centre. This will include Hear & Treat incidents as well as duplicate calls, cancelled by caller, etc.

2, Total number of patients treated at the scene after making that call to the emergency services.

We attended 42095 incidents from June 2013 – September 2019 where we treated the patient and discharged them at scene. Please note there may be more than one patient on each incident.

3, Total number of patients admitted to hospital after making that call to the emergency services

We attended 72269 incidents from June 2013 – September 2019 where we arrived at scene and conveyed the patient to hospital. Please note there may be more than one patient on each incident.

4, Total number of patients who died after making that call to the emergency services either, on route to the hospital, after admission to hospital or at the scene.

We do not hold this information

5, How many (if any) deaths have been recorded in relation to these postcodes since 2013

There were 275 incidents which had a condition code related to recorded deaths. From June 2013 – August 2019* Please note this was identified in scanned freetext fields on the patient clinical records (PCR). Please treat values with caution due to inaccuracies associated with OCR (Optical character recognition).

*We have only provided information up to August as the PCRs for September have not yet been validated

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust